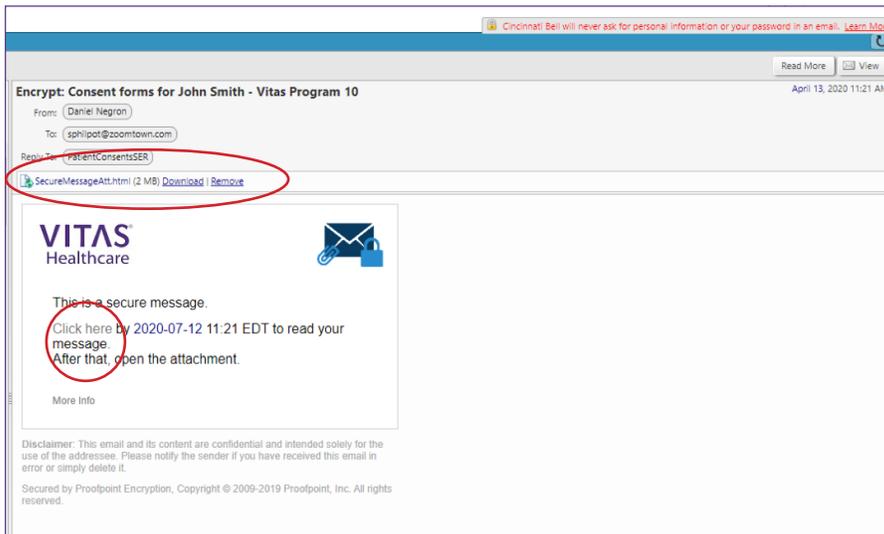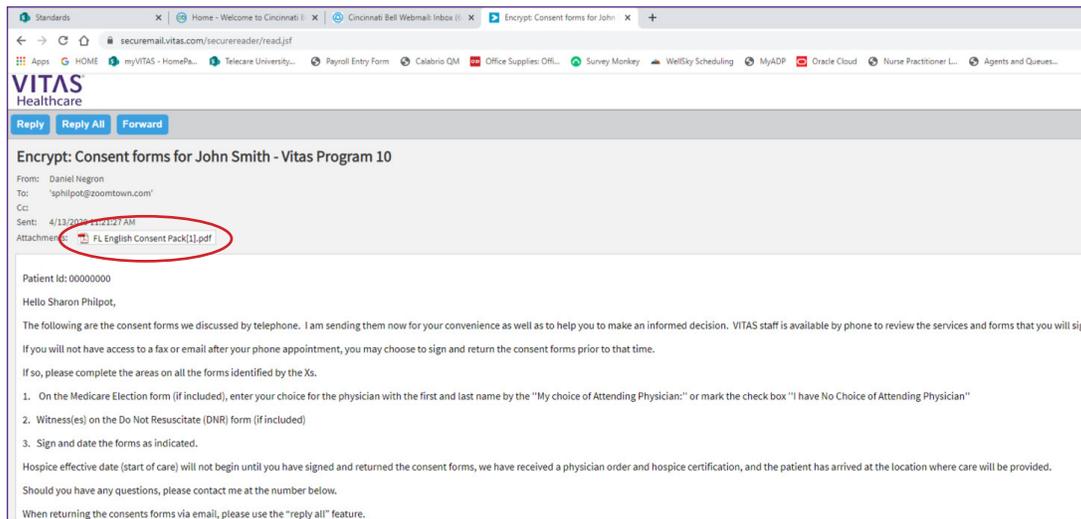# Retrieving Encrypted Emails

Please follow these steps to open the encrypted email.

Click on the link in the encryption email. If the **"Click here"** link does not work, simply open the attachment.

You will be directed to create an account in order to accept the encrypted email. Fill in the information above.

You will then be able to open up the email, download the consent forms, and print, sign, and return the form via reply email.

You can also sign electronically.

See instructions above. Use **"reply all"** when returning the signed form.